

stay *connected*

cellphone replacement service

866.840.5725

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stay

connected

The sudden loss of your cellphone is more than an inconvenience. Losing your connection to family, friends and work associates can be disastrous!

**cellphone
replacement
service**

GREAT AMERICAN
INSURANCE GROUP

TELCOM
INSURANCE GROUP

stay

Whether your cellphone is damaged, lost or stolen, you need a replacement phone **now**. No phone? No fret! With **Stay Connected**, you'll get a new phone fast and at a fraction of the phone's regular retail cost!

connected

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why buy?

damaged
no phone
1 no flush!

Drop your phone in the toilet? **Stay Connected** will provide you with the protection you need to have your damaged phone repaired or replaced and restore your connection to family and friends.

stolen
no phone
2 no fair!

What if your cellphone is stolen? **Stay Connected** will replace your missing phone and give you up to \$1,500 to apply to unauthorized calls.

lost
no phone
3 no fun!

Lost your cellphone at the mall? With **Stay Connected**, you can keep talking with little interruption to your busy schedule.

When you joined your current wireless service plan, you probably received a nice phone at a deeply discounted price. If you paid for that same phone at normal retail cost, you'd pay a lot more for it. That's the situation you'll face if something happens to your phone: what you bought for \$30 will cost you a lot more to replace!

With **Stay Connected**, you will get a quality replacement phone and you'll get it quickly!

no phone
no flight!

You're on your way to the airport and the weather's getting bad. Without your cellphone, how can you check if your flight has been delayed?

stay connected



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how does it work?

when do i have to sign up? can i cancel?

Once you have enrolled in a wireless service plan with your local telephone company and have received your cellphone, you will have 14 days to evaluate the **Stay Connected** Cellphone Replacement Service and decide if you want to join. If you sign up for the replacement service, you can cancel at any time.

which plan should i choose?

You can choose between three different coverage plans (Damaged/Stolen/Lost) based on your activities and lifestyle. Each plan enhances the previous: if you want coverage for theft, you must first be enrolled in the plan for damage. If you want coverage for loss, you must first be enrolled in the plans for damage and theft.

how will i pay for the **Stay Connected** cellphone replacement service?

The cost of the **Stay Connected** Replacement Service will appear as a separate fee on the monthly bill you receive from your local telephone company.

how do i submit a claim?

Please return to your local telephone company to file a claim for the repair or replacement of your cellphone (depending on which plan you purchased). Your local phone company will determine how quickly it can issue you a new phone if your claim is accepted.

is there a deductible?

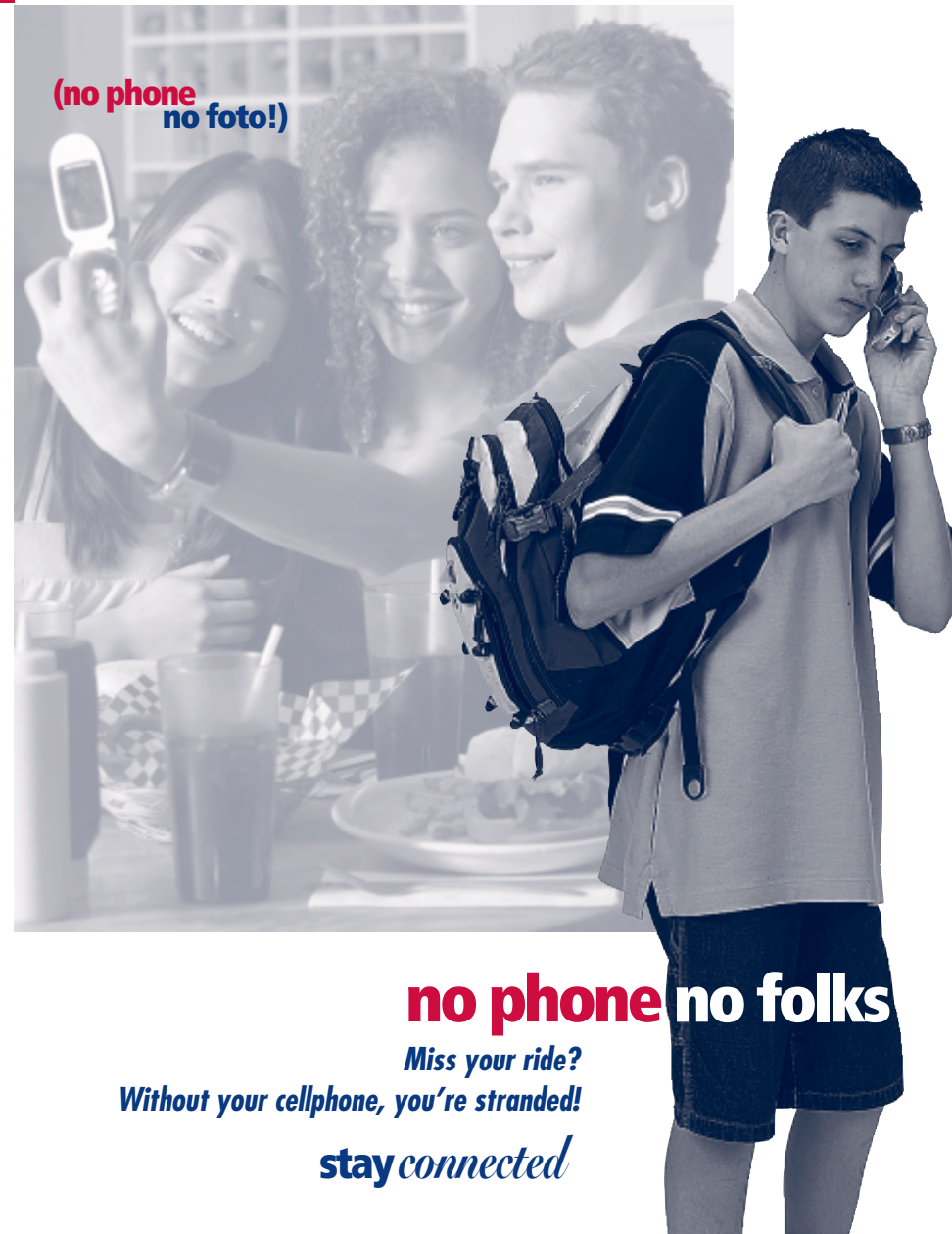
You will be required to pay a \$50 deductible if your claim is accepted.

when does my coverage begin?

You are fully covered under the plan you choose immediately upon enrollment.

questions and answers

866.840.5725



(no phone
no foto!)

no phone no folks

Miss your ride?

Without your cellphone, you're stranded!

stay connected

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how does it work?

what kind of replacement phone will i get?

If your phone is stolen or lost and you are enrolled in the appropriate coverage plan, you will receive a new replacement phone exactly like your original one, if it is still available. If your original phone is no longer available, you will be offered a choice of several new phones with comparable features and functions. If your phone is damaged, it will be evaluated to determine if it should be repaired or replaced.

who is great american insurance company?

Great American Insurance Company, founded in 1872, has a history of strong reserves and reliable performance. Great American is a specialty property and casualty insurer well known and well regarded for fair and prompt claims settlement. For more information, visit www.greatamericaninsurance.com.

who is telcom insurance group?

Telcom Insurance Group is a full-service insurance agency wholly owned by the National Telecommunications Cooperative Association (NTCA), providing property and casualty insurance products to more than 570 small and rural independent local exchange carriers throughout America. For more information, visit www.telcominsgrp.com.

questions and answers

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*Don't lose touch with friends and family.
stay connected*

**no phone
no fun!**

